



ANNUAL REPORT 2022

"36 years in defense of life"



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Message from the Director

November 13, 2022
Arecibo, Puerto Rico

In the past 36 years, the Santa María Eufrosia Home in its mission in defense of life and human dignity has opened its doors to hundreds of adolescent mothers in a state of vulnerability and their babies from birth. From our welcome with human warmth in a gratifying atmosphere we have been flashes of faith and hope for each one of them. All their basic needs have been covered and they have been provided with support services aimed at strengthening their role as a mother so that they can face the future life with the necessary tools to achieve a better quality of life for themselves and their babies, an assertive integration into society and the development of self-management skills.

This year, we have had to face one of the biggest challenges since our founding in 1986. Given the implementation of the "Family First" Act in Puerto Rico, we have been required to provide accreditation to be able to offer services to minors who are in the custody of the Department of the Family. Faced with this panorama, in a historic and gigantic effort for our entity of limited financial and human resources, but of great courage and heart; our mission, which emanates from the merciful love of Jesus the Good Shepherd, was put first and worked in union of wills of the Board of Directors, employees, volunteers / laity and the Congregation of Sisters of Our Lady of Charity of the Good Shepherd, Founders of the program. Today, we can say with immense joy that we have achieved Eagle Accreditation from August 2022 to June 2026. This accreditation positions us as the only accredited and specialized institution in Puerto Rico that offers trauma-informed services aimed specifically at pregnant adolescents or those with newborn children at high social risk, providing the highest standards of excellence.

Despite the challenges and difficulties we have had to overcome, we have also had many achievements. In September 2021, thanks to a contribution from the Crime Victim Assistance (VOCA) program, we acquired a new Kia Sedonna vehicle to offer more and better services to each of the residents of the Home. In addition, thanks to the support of *the community*, volunteers, sponsors, *and* various groups and benefactor companies of the Home, this year 2022, we managed to install new window screens and plates for the solar heater. Also, we remodeled *the rooms of the young* women and their recreational room, new cabinets were installed for the kitchen of the young women. The necessary equipment was acquired such as refrigerator, washing machine, dryer, lawn mower and solar spotlights among others. The gardens were refurbished and a new mural was made. Finally, in a project worked together with the Caribbean Girl Scouts Council, we have enabled a new mother-child room on the second floor. This is the first area designed with a special focus on babies. In this area, young women can spend time with their children, receive family therapy and in addition, this area serves for authorized parent-child visits. Also, this year, I have to mention the hiring of a tutor teacher from Monday to Friday to reinforce the academic area in search of a better education for our young women.

With a view to the future, we look at our opportunities for improvement. In the area of infrastructure I have to mention the need to install a new electric generator that makes us more

resilient to the next hurricane season, improve lighting around the Home, as well as repair the electric gate and pruning large trees. In the area of commitment to excellence we will focus on improving the recreational/cultural program and the integration of new technology for the tutoring program and educational talks. In *the area of* work excellence we are committed to offering our staff specialized *training* in Crisis Intervention, De-escalation Techniques and Rapid Response to Emergency Situations (CERT), among others. Workforce excellence is essential to the development of our goals and objectives.

In the medium-term future, according to our ecological plan, given the instability of the electrical system in Puerto Rico and climate change, we see it necessary to move to energy independence with a cleaner and renewable energy source by installing a system of solar panels to generate the electricity we need. This has an approximate cost of \$125,000.00. We have already begun to direct efforts in the search for sources of financing to be able to *implement this* important project properly and effectively.

I am infinitely grateful for the generosity of all those who in one way or another have supported this mission in defense of life. May God bless you always!



Raquel Gonzalez Bravo
Executive Director



"A person is worth more than a world" Santa Maria Euphrasia

Community Impact

Participants Served 2021-2022

During the period from 2021 to 2022, ten young mothers and seven infants were attended for a total of 17 participants served during the year.

Summary of programmatic accomplishments

- ✚ All girls and their babies received the necessary medical services according to their particular need.
- ✚ The youths admitted benefited from recreational, educational, and cultural activities.
- ✚ All the youths benefited from tutoring through the Homeless staff of the Department of Education and/or through the Teacher-tutor hired by the Hogar Santa Maria Eufrasia.
- ✚ The nutritional needs of each young woman and each baby were met during this period of time.
- ✚ All the young women were attended by the Social Worker and by the nurse of the H.S.M.E. on admission and then followed up on their individual needs.
- ✚ Most of the young women were attended by Dr. Madeline Rivera, clinical psychologist, for initial evaluation and follow-up visits to work in the psychological area.
- ✚ Three of the young women have received external psychiatric and pharmacological services for which they are provided with transportation at home.
- ✚ All young women were offered the opportunity to attend church on Sundays. A total of 8 young people visited the church on some occasions accompanied by the staff of the Home.
- ✚ Most of the young women have participated in the recreational outings that are coordinated for Saturdays where they are taken to museums, the cinema, a playground, San Felipe del Morro Fort in San Juan among others.
- ✚ Young women served have benefited of some passes. They are relocated by the assigned Social Workers of the Department of the Family.
- ✚ The pregnant teens received prenatal care.
- ✚ In the school area, 7 of the young women were enrolled in schools or institutes near the home in the municipality of Arecibo to continue their studies. 3 young people requested to continue enrolled in their schools of origin and kept taking virtual classes assisted by the tutor of the Home. One young woman completed a university degree in cosmetology and another of the young women graduated from 4th year and began university studies at National University College (NUC).

In addition:

- ✓ The Social Worker was available to provide services to the children 40 hours a week and overtime if needed.
- ✓ The Clinical Psychologist was available to systematically offer group therapy and individual therapy to each participant once a week and if necessary.

- ✓ We worked under a collaborative agreement with Albizu University so that clinical psychology students could carry out their internships at the Home.
- ✓ 24/7 Accompaniment and Supervision service was offered.
- ✓ We continue to attend and support former residents who call by phone or visit the Home with their children.
- ✓ We have managed to maintain the provision of the service, optimizing the quality of these without measuring effort or putting a border.
- ✓ The young women have been trained with strategies for managing emotions and other skills for healthy coexistence and reflection. Our goal is that each life is touched in a positive way and can become an agent of change for her family circle and society.

ACHIEVEMENTS IN OTHER AREAS:

- ✓ Voluntary work and collaboration to offer tutorials, workshops, and crafts among others.

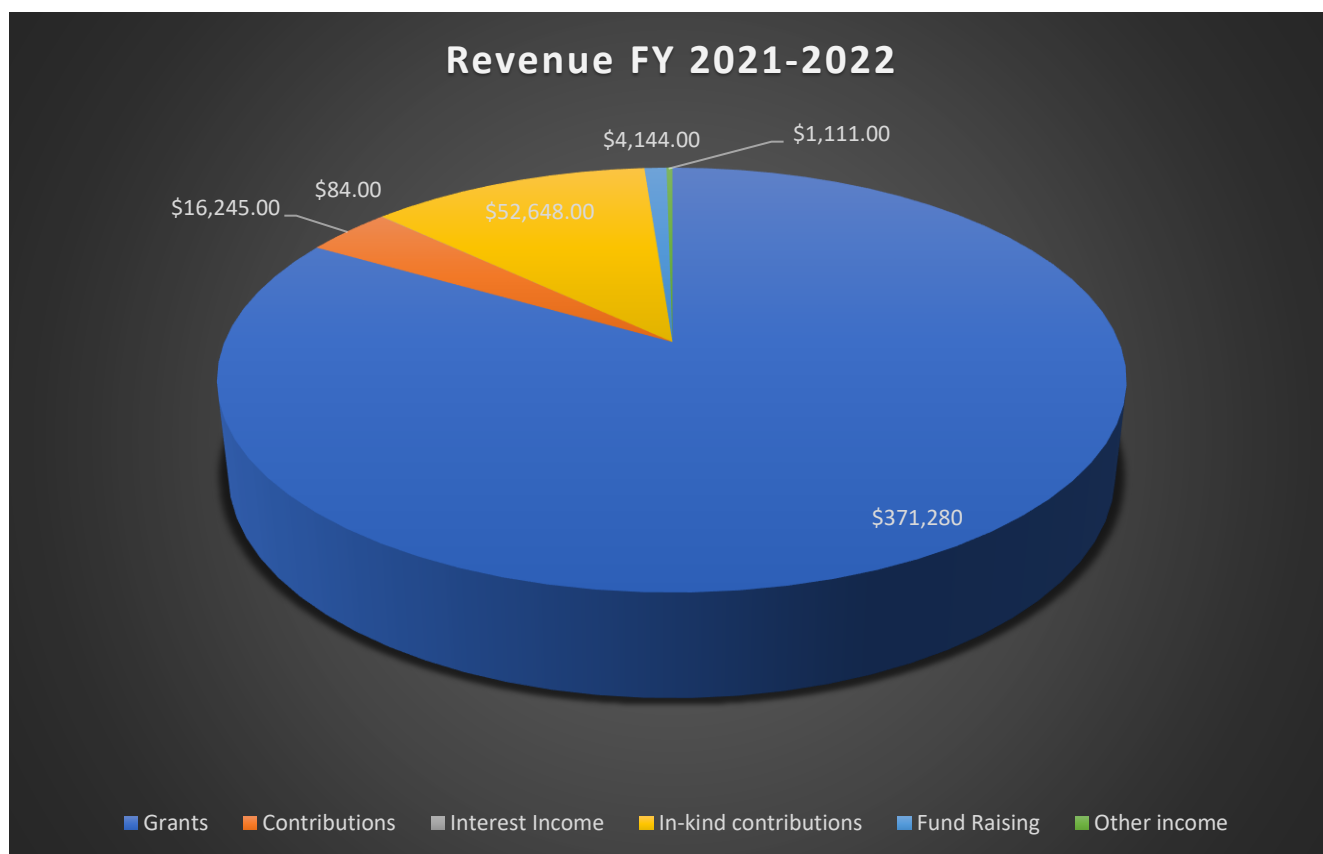
Quantitative Services Statistics



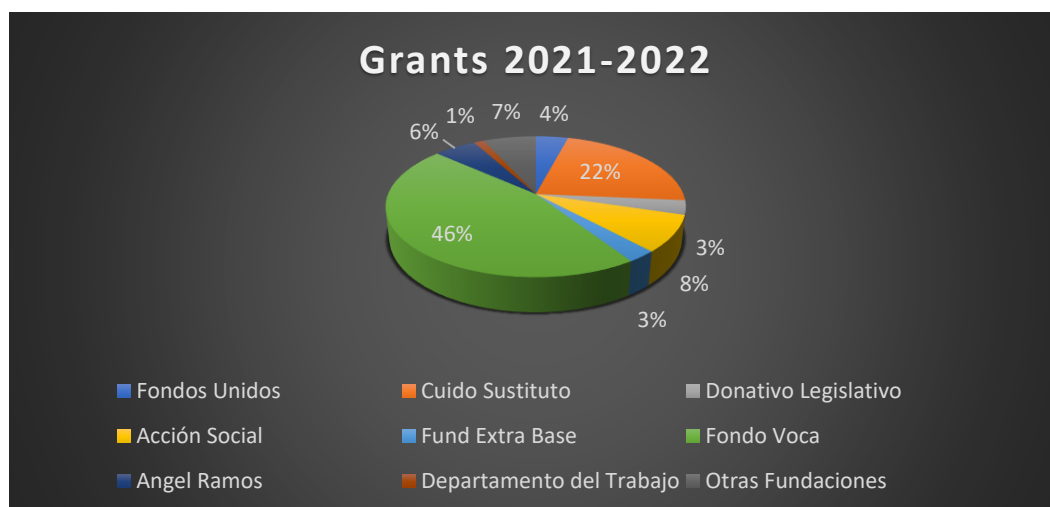
Finance

FY REVENUE 2021-2022

Revenue for the 2021-2022 fiscal year totaled \$445,512. Of these, \$371,280 came from grants, \$16,245 from contributions received, \$84 from accrued interest, \$52,648 from in-kind donations, \$4,144 from fundraising activities and \$1,111 from other income.

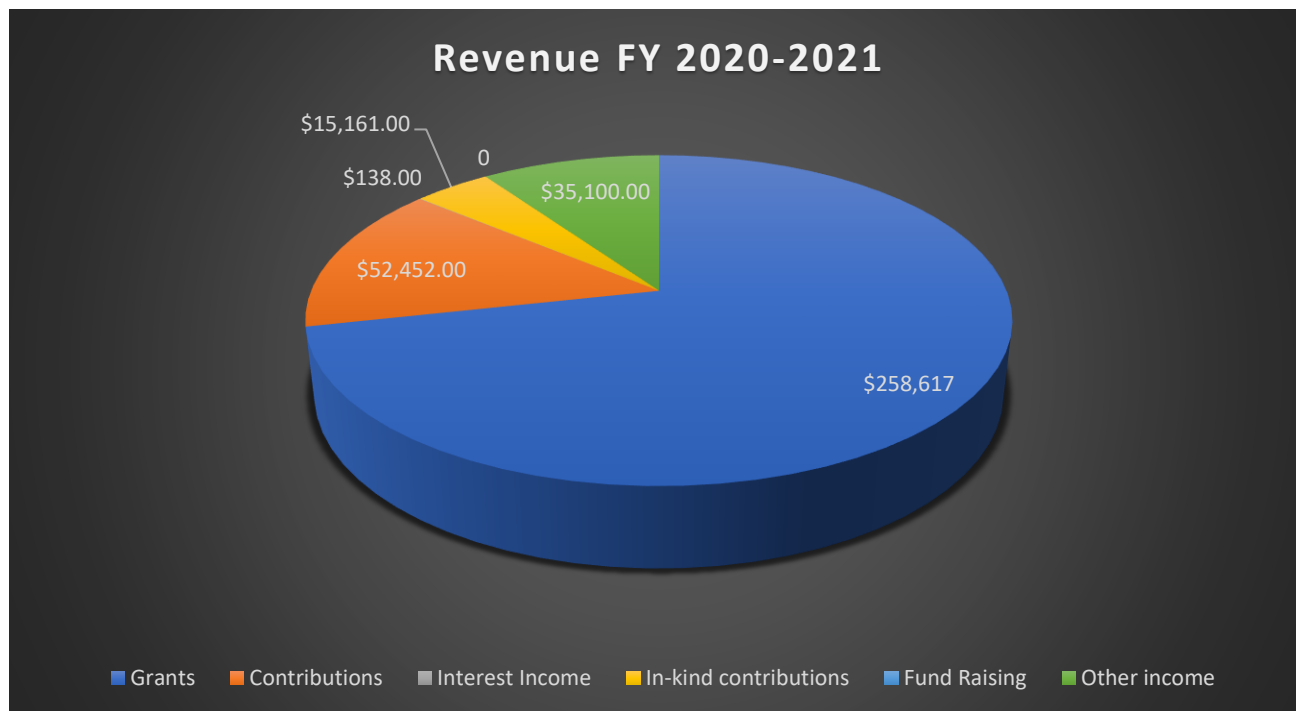


Total Revenue FY 2021-2022 - **\$445,512**



REVENUE FY 2020-2021

Revenue for the fiscal year 2020-2021 totaled \$361,468. Of these, \$258,617 came from grants, \$52,452 from contributions received, \$138.00 from accrued interest, \$15,161 from in-kind donations and \$35,100 from other income.

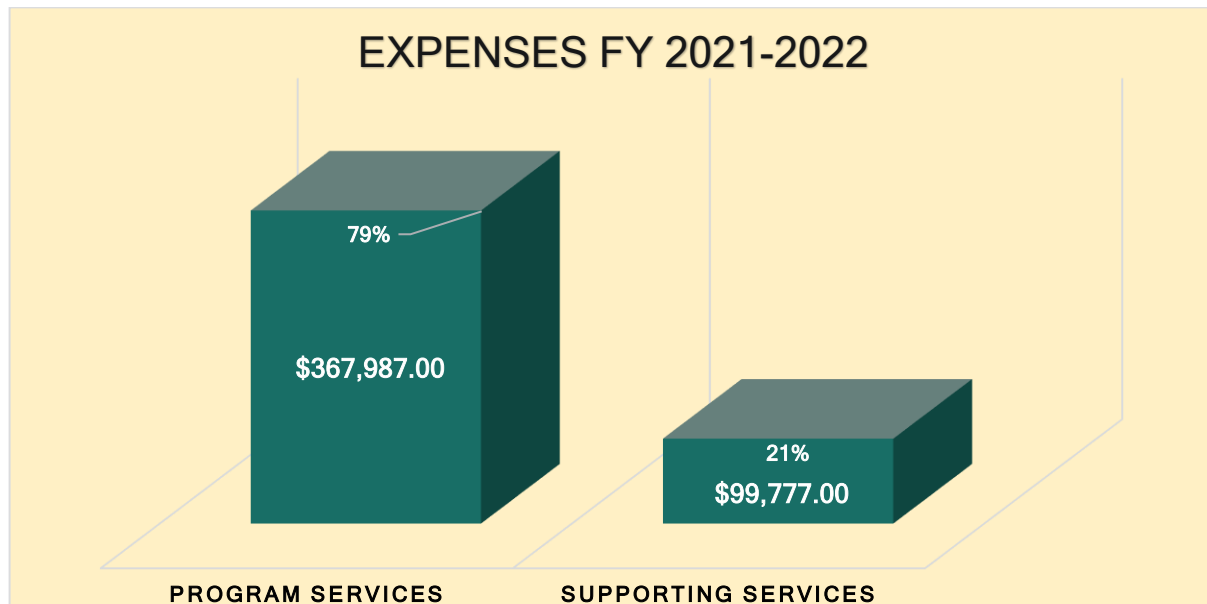


Total Revenue FY 2020-2021 - **\$361,468**



EXPENSES FY 2021-2022

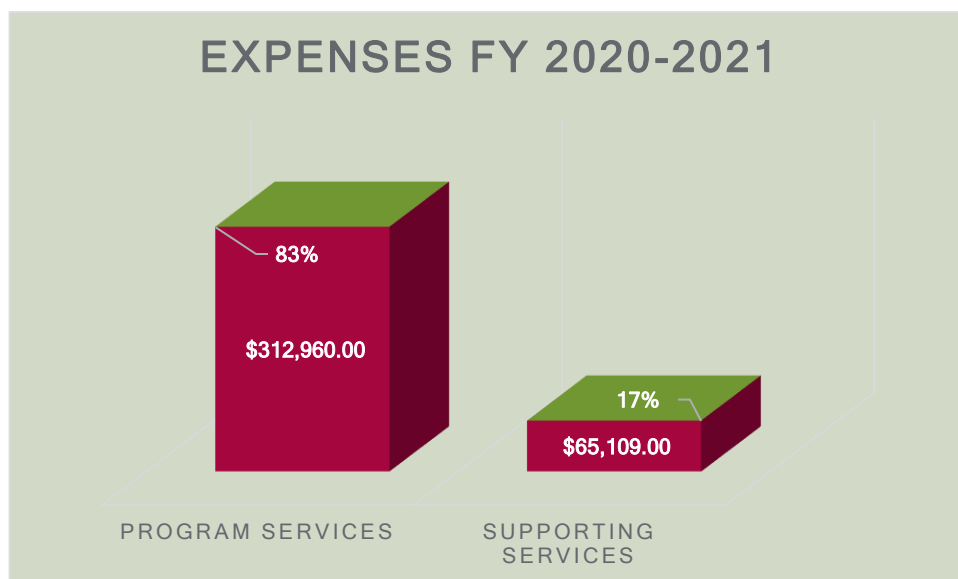
Expenses for the fiscal year 2021-2022 amounted to \$467,764.00. Of these, \$367,987.00 (79%) are programmatic expenses and \$99,777.00 (21%) are administrative expenses.



Total Expenses FY 2021-2022 - \$467,764.00

EXPENSES FY 2020-2021

Expenses for fiscal year 2020-2021 amounted to \$378,069.00. Of these, the amount of \$312,960.00 (83%) are programmatic expenses and \$65,109.00 (17%) are administrative expenses.



Total Expenses FY 2020-2021 - \$312,960.00

CONCLUSIONS

The 2021-2022 fiscal year, while challenging in the process of SME Home Eagle accreditation for the first time, was also a year of reflection, analysis, and significant achievements. Among the most significant achievements we must mention:

1. Obtaining Eagle accreditation 2022-2026.
2. A 23% increase in total revenue collected compared to the previous fiscal year (FY 2020-2021).
3. Improvements to the infrastructure to offer a better service, such as new screens in all the facilities of the SME Home and 5 new solar panels for solar water heater.

Now, we look at our opportunities for improvement identified in the most recent EAGLE site visit report. If we effectively take advantage of our opportunities for improvement, we will offer our participants and their babies a higher quality service that yields better results and benefits.